



To our valued patients,

We hope this letter finds you well, both physically and mentally, as we continue to navigate the uncharted territory of COVID-19 (also known as the coronavirus). Considering the ongoing concerns surrounding COVID-19, we want to reassure our patients that your health, safety and well-being is CTVSA's top priority. We continue to be vigilant in our monitoring of this evolving situation and are following the guidance provided by the Centers for Disease Control and Prevention (CDC) and the Illinois Department of Public Health (IDPH).

Our offices are currently **OPEN** to serve your healthcare needs. While we remain open, we are utilizing technology to reduce the risk of exposure whenever possible. We are offering appointments via telephone and/or video. However, we are available to see our patients in the office when necessary. For the safety of our patients, providers and staff, we ask that if you are ill, exhibiting symptoms or may have been exposed to a person with either proven or suspected COVID-19 virus, **please do not visit our clinic without calling first.**

We want to further assure you that surgical treatment options are still available. We have partnered with our hospitals to provide safe, isolated units, away from COVID patients, for our patients recovering from surgery. Following your consultation, our clinical staff will work with you to determine a safe timeline for your surgical treatment.

For the latest updates, monitor [CDC.Gov/CoronaVirus](https://www.cdc.gov/coronavirus).

Thank you for your help in limiting the impact of this virus within our clinical care setting and community.

Cardiothoracic & Vascular Surgical Associates